

Job description

Junior Product Manager

We are fun, caring, smart, rapidly growing, and on a mission. And we are looking for a Junior Product Manager to join us on the journey.

Trade finance is essential for global trade, and global trade is vital to global economic growth, development, and innovation. Mitigram is on a journey of building the largest and most intelligent network in trade finance. We are now offering the opportunity for a passionate and adventurous person to join our journey. Are you ready for this challenge and to make an impact?

The Stockholm-based role involves close collaboration with many parts of the organization. You'll interface with customer success, sales and customers whilst working in a cross-functional team of developers, testers and designers. Your key role is to ensure that we discover the right problems, solve them well and do so in an impressive timeframe.

You will also manage the backlog and own issue handling/troubleshooting for various parts of our solution. This involves liaising with customer success as well as users directly to support them in their usage of Mitigram.

To be successful in the role you need to be a master thinker and doer, an enthusiastic team player, and have a keen eye for detail without losing the big picture. You have an ability to rapidly understand complex dependencies, envisage solutions to issues, and recommend optimal ones. You like to challenge yourself and others with how much value can be delivered to end users. You are smart, creative and persistent. You do not need to be right (all the time) but you always focus on solid outcomes to sometimes seemingly conflicting needs.

MITIGRAM

Mitigram is one of the **most exciting** Fintech companies in the Nordics. Strong growth, among the **world's largest** corporates and banks as our clients, and leading investors ensure we have a lot of exciting challenges and opportunities for anyone that joins at this stage.

Mitigram has developed a **world leading online marketplace** built for the Trade Finance community. Our product is recognized by thousands of individuals from Montevideo to Shanghai. We are the **fastest growing** Trade Finance network in the market, and we are looking for someone to help us drive our growth.

Trade Finance itself is the part of banking that supports trillions of dollars' worth of trade every year, **facilitating business** between buyers and sellers across the globe. Without Trade Finance the world would literally stand still.

The Mitigram team is **highly diverse** with members from 15+ countries from leading institutions in trade, investment, risk management, software, security and compliance.

What you will do

- Validate and prioritize issues and improvements in our product backlog
- Collaborate with customers, developers and designers on new functionality
- Ensure functionality is implemented as expected, and that it solves customer needs
- Engage with customer success, sales and management to understand our medium to long term goals and how you can impact them
- Support and troubleshoot questions and issues raised by both internal and external users
- Prepare product related material and conduct training sessions and presentations

What you should have

- Bachelor's degree in Business Administration, Systems Engineering or Computer Science
- Deep interest in and care for software products and how they're built
- Affinity for working with business systems
- Attention to detail without losing sight of the big picture
- A friendly and thoughtful attitude
- Impressive organizational skills
- Great if you also have experience with:
 - Start-ups
 - Agile development

